



# POWER UP YOUR IT DEPARTMENT

WITH AMAZON WEB SERVICES (AWS)  
CLOUD SUPPORT SPECIALIST  
LEVEL 3 APPRENTICESHIP



## Do you need work-ready first-line IT support who understand AWS and cloud management?

A staggering 76% of IT decision makers reported IT skills gaps<sup>1</sup> and with employers spending on average £1,530<sup>2</sup> per employee on training, mobilising talent at the rate of demand can be a costly investment for most businesses. However, levy-funded apprentices through QA can equip businesses with AWS certified, trained and ready-to-work talent.



As the **#1 UK provider of tech and digital apprenticeships**, we have the expertise and scale to support both small and large businesses with talent solutions.



**QA delivers 70% of the UK's cloud training** and offers unique and unrivalled access to vendor certifications such as AWS and all other major tech qualifications.



Through our award-winning Digital by Design (DXD) learner support model, **97% of our learners pass on 1st attempt.**

DXD ensures QA apprentices are successful and bring value to your business from day one.



For non-levy paying employers, **we can help businesses explore opportunities to partner with larger organisations** to participate in a levy transfer scheme.



1 Global Knowledge IT Skills and Salary Report 2021  
2 UKCES Employer Skills Survey 2019




The AWS Cloud Support Specialist Level 3 apprenticeship is a 15-month programme, designed to equip learners with both the fundamentals of cloud computing and the practical skills needed to perform their day-to-day duties as an IT support specialist.

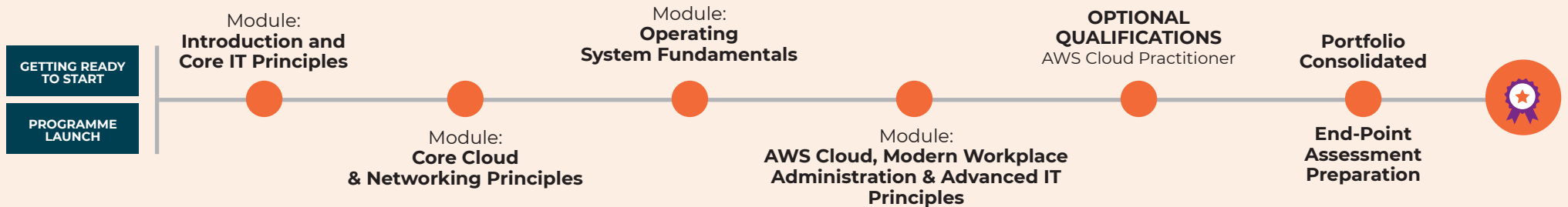
**1** Apprentices are equipped with comprehensive knowledge of AWS cloud computing and networks.

**2** Apply-based activities ensure an apprentice has mastered practical skills through the programme.

**3** The programme focuses on communication and presentations skills that are critical to support roles.

 **PROGRAMME DURATION:** 16 Months (12 months practical + four months End-Point Assessment)

This programme is suitable for organisations looking to scale capability in their organisation and is only available for closed cohorts.



### ROLES THAT CAN SUPPORT YOUR BUSINESS THROUGH THIS LEVY-FUNDED PROGRAMME:

- Cloud Technician
- Office IT Technician
- Maintenance Support Technician
- Help Desk Support
- IT Support Analyst
- Data Centre Support Technician
- First-Line Support
- IT Support Officer
- Cyber/Security Support

 **For your personalised business talent solution, contact us today**  
0333 060 7701 | [www.qa.com/contact](http://www.qa.com/contact)

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