

Sales Voucher Promotion Terms and Conditions

1. These terms and conditions refer to the promotional discount sent to you via email and redeemable on certain QA Instructor-led training courses* (**"Promotion"**) brought to you by QA Limited whose registered office is at International House, 1 St Katharine's Way, London, E1W 1UN (**"QA"**, **"we"**, **"us"**, **"our"**).
2. **Value and Redeeming the Promotion**
 - 2.1. The value of the promotional discount is contained within QA's email communication and can be applied to the RRP price only.
 - 2.2. In order to redeem the Promotion when booking a course, you must quote the promotional discount code sent to you via email upon booking. Failure to do so, may result in the Promotion being unredeemable and therefore void.
 - 2.3. The Promotion will be valid from the date of the email communication.
 - 2.4. The Promotion will be valid until the last day of the following month from the date in which the Promotion was sent to the recipient. The Promotion will not apply to any orders made after this date and you will be charged the full cost of the course.
3. **Restrictions and Eligibility**
 - 3.1. The Promotion is open to UK residents aged 18 years or over and UK based corporations and entities.
 - 3.2. By using this Promotion, you indicate your acceptance of these terms together with any specific instructions and terms for such Promotion which may be mentioned in any electronic messages, on the website, or communicated to you in any other way.
 - 3.3. The Promotion will be applied to all eligible orders (as specified in clause 4 below).
 - 3.4. Where a Promotion communication reaches an email address of multiple receivers, QA reserves the right, at its sole discretion, to limit the number of participants.
 - 3.5. QA reserves the right to restrict participation in the Promotion.
 - 3.6. The Promotion cannot be used in conjunction with any other promotion, offer or discount.
 - 3.7. The Promotion is for new bookings only. Existing bookings cannot be cancelled and rebooked to take advantage of the Promotion.
 - 3.8. The Promotion is not transferable to other course dates or events. There is no alternative to this Promotion.
 - 3.9. The Promotion is subject to availability.
 - 3.10. QA reserve the right to decline your use of the Promotion at its sole discretion in the event we believe the Promotion is being misused, invalid for the product(s) ordered, or if we reasonably suspect fraud.
4. **Availability**
 - 4.1. The voucher promotion is valid for UK courses offered by QA except those listed in the Exclusions List referenced in clause 4.2 below.
 - 4.2. Eligibility for the promotion is determined at the time of voucher redemption. Only courses expressly included in the promotion at that time of redemption shall be deemed valid. The voucher promotion is valid for UK courses offered by QA except those listed in the Exclusions List referenced in Section 2 below.

*Clause 4 sets out the courses that are not included within the Promotion.

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- 4.3. Eligibility for the promotion is determined at the time of voucher redemption. Only courses expressly included in the promotion at that time shall be deemed valid. The list of courses excluded from this Promotion (“Exclusions List”) is reviewed and updated on a monthly basis. QA makes reasonable efforts to ensure the accuracy and completeness of the Exclusions List at the time of publication. The Promotion is subject to change from time to time. Any course added to the QA portfolio after the most recent update of the Exclusions List shall be deemed excluded from the promotion by default, irrespective of whether it is explicitly listed. QA reserves the right to amend the Exclusions List at any time and without prior notice. No entitlement shall arise in respect of any course not expressly included in the Promotion at the time of voucher redemption. The most recent version of the Exclusions List is available here: [PromoCode ExclusionList 28.08.25.xlsx](#)
- 4.4. All courses are subject to availability at QA’s absolute discretion.

5. Cancellations

- 5.1. In the event QA reschedules a course, the Promotion may be transferred to the new date determined by QA.
- 5.2. If QA cancels a course and there is no alternative available, please contact Customer Services on 0113 220 7150.

6. Data Protection

- 6.1. If you take part in the Promotion, you agree for QA to use any personal details submitted to administer the Promotion. If you would like to know more about how we process your data please see our Privacy Notice which can be found here: [QA Privacy Notice](#) or by following <https://www.qa.com/legal-privacy/privacy-notice/>. If you do not consent to such use of your details, please do not take part in the Promotion.

7. General

- 7.1. In addition to these terms, QA’s [Learning Terms and Conditions](#) available at <https://www.qa.com/legal-privacy/> will apply to all courses booked using the Promotion.
- 7.2. QA reserves the right to amend and update these terms and conditions from time to time and/or at its absolute discretion refuse the Promotion or withdraw the Promotion from a participant or beneficiary at any time without notice.
- 7.3. These terms and conditions (and all non-contractual claims and disputes) are governed by English law and by making use of the Promotion, you agree that the courts of England shall have exclusive jurisdiction of any such claims or disputes which arise out of or in connection with this Promotion.