

These Terms and Conditions ("**Terms**") govern the prize draw for a chance to win access to the QA's Generative AI Prompting Essentials virtual course on Friday 27th February 2026 provided and delivered by QA Limited ("**QA**", "we," "us," or "our") ("**Prize Draw**"). By participating in this Prize Draw, you (the "**Customer**," "you," or "your") agree to be bound by these Terms.

1. Eligibility

- a. The Prize Draw is open to UK residents aged 18 years or over.
- **b.** Employees of QA and their immediate families, or anyone professionally connected with the Prize Draw are not eligible to enter.
- c. The Prize Draw is available to all new and existing customers of QA.

2. How to Enter

- **a.** In order to enter the Prize Draw, go to [QA Advent Calendar], open door no17, and complete the entry form. Please note all sections must be fully completed.
- **b.** Entry is free.
- **c.** Entries that do not comply with these Terms will be void and will not be entered into the Prize Draw.
- **d.** You may only submit one entry to the Prize Draw. Entries over the maximum number of entries will be void and will not be entered into the Prize Draw.

3. Start and Closing Date

a. The Prize Draw will open on 17 December 2025 00:00am and will close on 23 January 2026 23:59pm. Entries made after 23 January 2026 23:59pm will not be accepted into the Prize Draw and will be void.

4. The Prize

- **a.** Ten winners will be selected at random and will each receive one free virtual attendance at QA Generative AI Prompting Essentials course on Friday 27th February 2026 ("Prize").
- **b.** The Prize is subject to QA's Learning Terms and Conditions available at https://www.qa.com/legal-privacy/.
- c. The winners will be notified by email the week commencing 25 January 2026.
- **d.** If the winner cannot be contacted or does not respond within 5 days of the date of contact, the Prize will be forfeited and QA reserves the right to withdraw the prize and choose an alternate winner.
- **e.** If the Prize is not redeemed in accordance with the above time periods, the Prize will be forfeited.
- **f.** The winner must attend on the specified date. No alternatives will be offered.
- **g.** The Prize is non-transferable, non-exchangeable and there is no cash or other alternative available.
- The Prize is for new bookings only. Existing bookings cannot be cancelled and rebooked to take advantage of the Prize.

5. Refunds and Cancellation

a. If a Prize is cancelled or rescheduled outside of QA's standard cancellation terms, the Prize will be forfeited.



- **b.** No cash refunds or exchanges will be given.
- **c.** QA reserves the right to substitute the Prize with another course of equal or greater value if necessary for reasons beyond its reasonable control, including an alternative date and/or equivalent course.

6. Data Protection and Privacy

- **a.** By entering, you agree that any personal information provided by you may be held and used by QA for the purpose of administering the Prize Draw and the Prize.
- **b.** By entering the Prize Draw, you agree to your personal information being used to process your entry and to contact you about your entry.
- **c.** QA will use your personal information only in accordance with these terms and conditions and our Privacy Policy available at https://www.qa.com/legal-privacy/privacy-notice/ or accessible here.

7. General

- **a.** This Prize Draw is operated by QA Limited registered office and postal address is: International House,1 St Katharine's Way, London, E1W 1UN.
- **b.** While nothing in these terms and conditions will limit the QA's liability for death or personal injury caused by its negligence or for fraud, QA will not be legally responsible to entrants or winners for any losses that were not foreseeable to QA or to the entrant at the time of entry to the Prize Draw or which are caused by a third party.
- **c.** QA reserves the right to cancel or amend the Prize Draw and these terms and conditions without notice in the event of circumstances outside its control.
- **d.** The decision of QA regarding any aspect of the Prize draw is final and binding.
- **e.** The laws of England and Wales apply to these terms and conditions.
- **f.** Any disputes will be subject to the non-exclusive jurisdiction of the courts of England and Wales.
- **g.** If you have any questions or issues regarding this Prize Draw please contact us at [Claire.Dudley@qa.com].