

Terms and Conditions for QA Advent Calendar 10th December Window

These terms and conditions refer to QA's day 10 Advent Calendar Window prize draw (the "Promotion") brought to you by QA Limited ("QA", "we", "us", "our", "Promoter")

1 How to participate

- 1.1 In order to enter this Promotion, go to [QA Advent Calendar](#), open door 10 and fill out the form with your details.
- 1.2 All entries must include your full name and company email address.
- 1.3 Entries that do not comply with these terms and conditions will be void and will not be entered into this Promotion.
- 1.4 All entrants must be an existing QA Customer.
- 1.5 You may only submit one entry to this Promotion. Entries over the maximum number of entries will be void and will not be entered into this Promotion.
- 1.6 Entries are free of charge.

2 Start date

This Promotion will start at 9:00am GMT on Wednesday 10 December 2025.

3 Closing date

- 3.1 The closing date for this Promotion is Monday 15th December 2025 at 5:00pm GMT.
- 3.2 Entries received by the Promoter after this time will be void and will not be entered into this Promotion.

4 Selection of the winner

- 4.1 3 winners will be selected in total.
- 4.2 The winners of the prize draw will be randomly selected from all entries correctly submitted in accordance with these terms and conditions.

5 Prize

- 5.1 The prize is as follows: One single £100 Hotel Chocolat voucher per winning entrant.
- 5.2 The prize will be in the form of an electronic voucher or code.
- 5.3 There is no alternative prize.
- 5.4 The prize is non-transferable and non-exchangeable and does not include any additional costs and expenses.
- 5.5 The prize may be subject to the terms and conditions of the issuing entity. The winners are responsible for adhering to these terms, including any expiration dates or restrictions on the use of the voucher.

6 Restrictions and requirements

- 6.1 Please note the following restrictions and requirements apply:
 - 6.1.1 All entrants must be aged 18 or over.
 - 6.1.2 All entrants must be a QA Customer (existing or previous).
 - 6.1.3 All entrants must reside in the United Kingdom.
- 6.2 Employees of the Promoter and their immediate families are ineligible to enter this Promotion.

7 Notification of the results and receipt of the prize

- 7.1 The Promoter will notify the winner by email on or before 6pm on Monday 15th December 2025.
- 7.2 Instructions for redeeming the prize will be sent via email.
- 7.3 If a selected winner does not respond to the notification within 48 hours, the prize will be forfeited and the Promoter will select an alternative winner from the remaining eligible entries in accordance with the process described above (and that winner will also have 48 hours to respond to their notification).
- 7.4 The winners will receive their voucher / code via email on or before 31st January 2026.

8 Publicity and personal information

- 8.1 By entering this Promotion, you agree to your personal information being used to process your entry, to contact you about your entry, and for the purpose outlined in clause **Error! Reference source not found.** below.
- 8.2 The Promoter will use your personal information only in accordance with these terms and conditions and our Privacy Policy available at <https://www.qa.com/legal-privacy/privacy-notice/>.
- 8.3 The names of the winners will be published on QA.com and on social media.
- 8.4 If you do not want your details included on the list of winners referred to above or if you have any questions regarding this Promotion, please email Claire.Dudley@qa.com prior to the closing date of the Promotion.

9 General

- 9.1 This Promotion is operated by QA Limited registered office and postal address is: QA Limited, International House, 1 St Katharine's Way, London, E1W 1UN.
- 10 This Promotion is in no way sponsored, endorsed or administered by or associated with Hotel Chocolat.
- 11 The Promoter accepts no responsibility for any lost, late, or misdirected entries, or for any technical issues that may affect the submission or receipt of entries
- 11.1 The Promoter reserves the right to refuse or cancel entries if fraudulent activity is suspected, including misuse of the Promotion.
- 11.2 The Promoter reserves the right to modify, amend or discontinue the Promotion and these terms and conditions at any time without prior notice.
- 11.3 While nothing in these terms and conditions will limit the Promoter's liability for death or personal injury caused by its negligence or for fraud, the Promoter will not be legally responsible to entrants or winners for any losses that were not foreseeable to the Promoter or to the entrant at the time of entry to the Promotion or which are caused by a third party.
- 11.4 The laws of England and Wales apply to these terms and conditions.
- 11.5 Any disputes will be subject to the non-exclusive jurisdiction of the courts of England and Wales.