



Network Analyst SCQF Level 6 Workshop Breakdown

Course 1: Problem Solving – Digital Module Only

Course 2: Network Infrastructure 3 Days

- Network topologies
- Network devices
- Network security and firewalls
- Network access permission
- Network performance
- Network testing
- Troubleshooting
- Network documentation and diagramming

Course 3: Wireless Networks – Digital Module Only

Course 4: Cloud Infrastructure 3 Days

- Implementing cloud services
- Building VMs in the cloud
- Automation
- Cloud security
- Deploying software to the cloud
- Cloud networking
- Troubleshooting
- Documenting cloud processes

Course 5: Cloud Migration – Digital Module Only

Course 6: Understanding Customer Requirements Digital Only Module

Course 7: Technical Writing – Digital Module Only

Course 8: Meta Skills & Professionalism Digital Only Module

- What are Meta Skills
- Personal Professionalism
- How People Learn
- Personal Reflection and Performance Reviews
- SMART Objective Setting
- Development Plans, Career Planning and CPD
- Feedback and Wellbeing

Optional Course: Digital Tech Primer Digital Module Only

Optional: AI for Everyone

Introduction to Microsoft 365 Copilot – digital content – 1 hour self-paced learning

AI Literacy: Safe & compliant AI use for all staff – digital content – 2 hours self-paced learning

Upgrade your productivity with Copilot – 90-minute webinar

Hands-on Copilot ½ day session:

By the end of this course learners will be able to recognise the purpose and capabilities of Microsoft 365 Copilot

