



## SAFEGUARDING AT QA

Safeguarding means ensuring the safety and wellbeing of our learners.

At QA, this means ensuring our policies and processes promote and protect learner wellbeing and that while you are on programme, we teach you about the types of risk facing modern day British citizens.

This includes cyber risks, mental and physical health information, risks of radicalisation or grooming and much more. Our dedicated safeguarding officers provide:

- Direct support to learners with a range of issues that have already caused, or could cause, harm
- Making sure all staff are aware how to support learners and raise concerns
- Ensuring all staff understand the symptoms of (amongst others) radicalisation / child abuse / neglect / modern slavery, so we can spot risks
- We work with third parties to protect our learners – offering emergency and long term support
- Monitoring children & Adults at Risk who are the subject of safeguarding concerns
- Maintaining accurate and secure child or vulnerable adult protection records

### Ways to access support if you are worried for yourself or someone else:

- Call us – anytime 07808 050273
- Email: [safeguarding@qa.com](mailto:safeguarding@qa.com)
- Contact your Digital Learning Consultant (DLC), tutor or account manager
- Speak to any member of QA staff onsite



## PREVENT AT QA

Prevent is part of the government’s counter terrorism strategy.

At QA, this means we teach our staff and learners about the 4 British values: Democracy, rule of law, individual liberty and respect and tolerance.

We also work with Prevent partners to identify people at risk of being or causing terror related harm.

- QA recognises that radicalisation is another form of grooming – i.e. a safeguarding issue
- QA holds safeguarding at the heart of its policies processes and values, because of this:
- QA embraces Prevent as a way of saving peoples lives
- If you are concerned for yourself or someone else please call us 07808 050273 or email [safeguarding@qa.com](mailto:safeguarding@qa.com)
- Your DLCs and tutors will speak to you about radicalisation and spotting the signs

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## MENTAL HEALTH AT QA

Emotional and mental wellbeing is an important component of successful learning.

Understanding how to protect your mental health and promoting emotional wellbeing is part of modern British citizenship.

- Providing safeguarding officers trained in mental health first aid
- Providing mental health first aiders at every QA site by 2019
- Providing emergency support via trained safeguarding officers
- Providing signposting to local, National and charitable services relevant to learner needs
- Supporting learners with 'bridging' counselling services while learners await NHS treatment

### QA is here to listen and help...

Our learner services and safeguarding staff are all dedicated to supporting learners – even if that’s just someone to talk to.

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## ADDITIONAL SUPPORT AT QA

Some QA learners will be in a position to utilise additional support to ensure they have an equal chance to complete their apprenticeship.

- Treat every learner individually, to assess needs and plan adjustments
- Help learners to understand their needs and work with them to plan their adjustments
- Offer practical and useful strategies for managing additional needs
- Will always try to keep things simple
- We will provide as much support for our learners to achieve on their apprenticeship

### QA has committed to:

- To assist students with learning difficulties (differences) and or disabilities with their academic studies and work placements
- To provide support services internal and externally such as time management, organizational skills, stress management and support strategies
- To train and assist Apprentices, Tutors, DLCs, Support Staff and Managers in Neurodiversity

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