

Microsoft Buy One Get One Free Promotion - Terms and Conditions

1. Introduction

These Terms and Conditions ("**Terms**") govern the Microsoft 'Buy One Get One Free' promotional offer ("**Promotion**") for the Microsoft Instructor Led Training courses ("Microsoft **Course**") provided and delivered by QA Limited ("**QA**", "**we**", "**us**", or "**our**"). By participating in this Promotion, you ("the **Customer**", "**you**", or "**your**") agree to be bound by these Terms.

2. Offer Details

- The Promotion allows customers to purchase one Microsoft Course and receive a second Microsoft Course of equal or lesser value for free.
- The free Microsoft Course is provided on a one-time basis for each paid Microsoft Course when submitting the website form provided under the 'claim your offer' section available [here](#).
- This Promotion is only available for the Microsoft Instructor Led Training courses listed and available on QA's Microsoft Partner Page provided [here](#).

3. Offer Period

- The Promotion is valid from 13 October 2025 until 31 January 2025 and is subject to availability.
- Both Microsoft Courses (paid and free) must be booked and attended by 31 May 2026.
- Free Microsoft Courses not utilised and attended by 31 May 2026 will be forfeited.
- We reserve the right to modify or cancel the Promotion at any time without prior notice, provided this does not affect Microsoft Course orders already confirmed.

4. How to Redeem

- To redeem the Promotion, the QA website form available [here](#) must be completed, where a QA representative will then contact you to confirm the offer.
- Failure to complete the website form and comply with this section 4 will result in the full price becoming due and payable.

5. Eligibility

- The Promotion is available to customers who are aged 18 years or older and attended the following events:
 - Microsoft AI Tour London (13 October 2025)
- This Promotion is available to all new and existing customers of QA.

6. Exclusions and Limitations

- Promotion only applies to Microsoft Instructor Led Training courses available and listed [here](#).
- Promotion is not available via existing QA Skills Licence usage or any other QA Platform training.
- The free Microsoft Course is non-transferable.

- The Promotion can only be used once. If you intend to use from the Promotion for more than one Microsoft Course, all Microsoft Courses must be made in one single order.
- The Promotion cannot be combined with other discounts or promotions.
- The free Microsoft Course must be of equal or lesser value to the first Microsoft Course purchased; otherwise, the Promotion will not apply. All values are based on the price paid after any applicable discounts.
- We reserve the right to refuse or cancel orders if fraudulent activity is suspected, including misuse of the Promotion.

7. Refunds and Cancellations

- If the paid Microsoft Course is cancelled or rescheduled outside our standard cancellation terms, the free session will be forfeited.
- No cash refunds or exchanges will be given for the free Microsoft Course.

8. Data Protection, Privacy and Additional Terms

- By taking part in this Promotion, you consent to our collection and use of your personal information as outlined in our [Privacy Notice](https://www.qa.com/legalprivacy/) available at www.qa.com/legalprivacy/.
- All Courses are subject to our Learning Terms & Conditions available at [Legal & Privacy | QA](#).

9. Applicable Law

- These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.
- Any disputes arising in connection with this Promotion will be subject to the exclusive jurisdiction of the courts of England and Wales.

10. Modifications and Termination

- We reserve the right to modify, amend or discontinue the Promotion and these Terms at any time without prior notice.

11. Customer Support

- If you have any questions or issues regarding this Promotion, please contact us at marketing@qa.com.