

# OVO Energy Google case study

When OVO Energy wanted to help their employees develop their Google Sheets knowledge, they turned to experts QA to develop and deliver courses bespoke to OVO Energy keeping employees' engagement and satisfaction at the heart of their employment.

## The Challenge:

OVO Energy launched in 2009 to make energy cheaper, greener and simpler. Today OVO Energy is a progressive energy company that serves more than 850,000 retail energy customers, striving to deliver more abundant clean energy for everyone.

The majority of employees at OVO Energy are using Google Apps which is implemented as the main computer software in the organisation.

As Google's G Suite is relatively new and constantly improving, OVO Energy turned to QA to help employees get the most out of the software.

## The Solution:

OVO Energy turned to QA to create and deliver intermediate and advanced bespoke Google Sheets courses. OVO Energy wanted the courses to be fast paced, challenging, interactive and bespoke to the client.

As a result of this interaction between OVO Energy and QA, two new Google courses were developed which are now part of OVO Energy's internal 'OVO University' courses.

The 'Sheets Savvy' intermediate level and the 'Sheets Saviour' advanced level courses have been delivered since 2015 to new starters who are looking to improve their knowledge in Google Sheets.

“ QA has become our go-to for our Google Sheets training needs. They've designed two bespoke courses for us which have considerably improved our employees' Google Sheets knowledge, with **consistently positive feedback from delegates**. They deliver these on-site to make them as cost effective as possible. ”

*Kate Jones  
Talent Development Manager*

## The Outcome:

As a result of delivering the Sheets Savvy (Intermediate course) and Sheets Saviour (Advanced course) on the schedule, OVO Energy have seen an increase in interest in the Google Sheets courses.

When the courses are run, there is huge demand with high class numbers and OVO Energy have seen a large number of employees who have attended the Sheets Savvy course returning for the Sheets Saviour course.

**456 delegates trained**

**38 courses delivered since the start of OCT 2015 to present.**

## Ovo Delegate Feedback

**“Enthusiastic and informative. Was very clear and understood everything.  
Very approachable if you wanted to ask questions.”**

**“Very engaging and allowed us time for the info to sink in!  
Explained things clearly and gave us time to ask questions. Did not move too fast.”**

**“Excellent trainer who kept things interesting from start to finish.”**

**“Our Trainer was very friendly, optimistic and passionate and he went at a good pace throughout the session.”**

**“Very good, spoke well and made the session enjoyable and easy to follow.”**

**“Absolutely fantastic. Really engaging, funny and made the learning so much more enjoyable.”**

Visit

[QA.COM/GOOGLE](https://qa.com/google)

For more information on how QA can help your organisation.