



# Lean Six Sigma

We help individuals and their organisations demonstrate Return on Investment using Lean Six Sigma.

Lean Six Sigma provides individuals and their organisations with an effective framework supporting data driven problem solving and continuous process improvement.

## Why QA?

- We use a unique Lean Six Sigma framework designed to address the typical challenges of services and technology organisations (including cultural resistance).
- Our course examples and case studies are industry specific (services).
- Our framework integrates with a number of complementary quality models (PRINCE2®/PMP, ITIL®) and approaches (probabilistic studies, system and lateral thinking).
- We go 'in-depth' covering: Projects, Business Case, Measurement, Statistics and Probability for the purpose of process improvement.
- At QA we view the learning of delegates and the actual Return On Investment on Lean Six Sigma projects as mandatory requirements for certification.
- Our Green Belt training also provides delegates with hands-on experience of Lean Six Sigma project tools and data analysis software.
- We support Green and Black Belts beyond the classroom training, with Project coaching and ongoing trainer support.

PRINCE2® and ITIL® are registered trade marks of AXELOS limited.

transforming performance  
through learning



# Lean and Lean Six Sigma Learning – for organisations and individuals

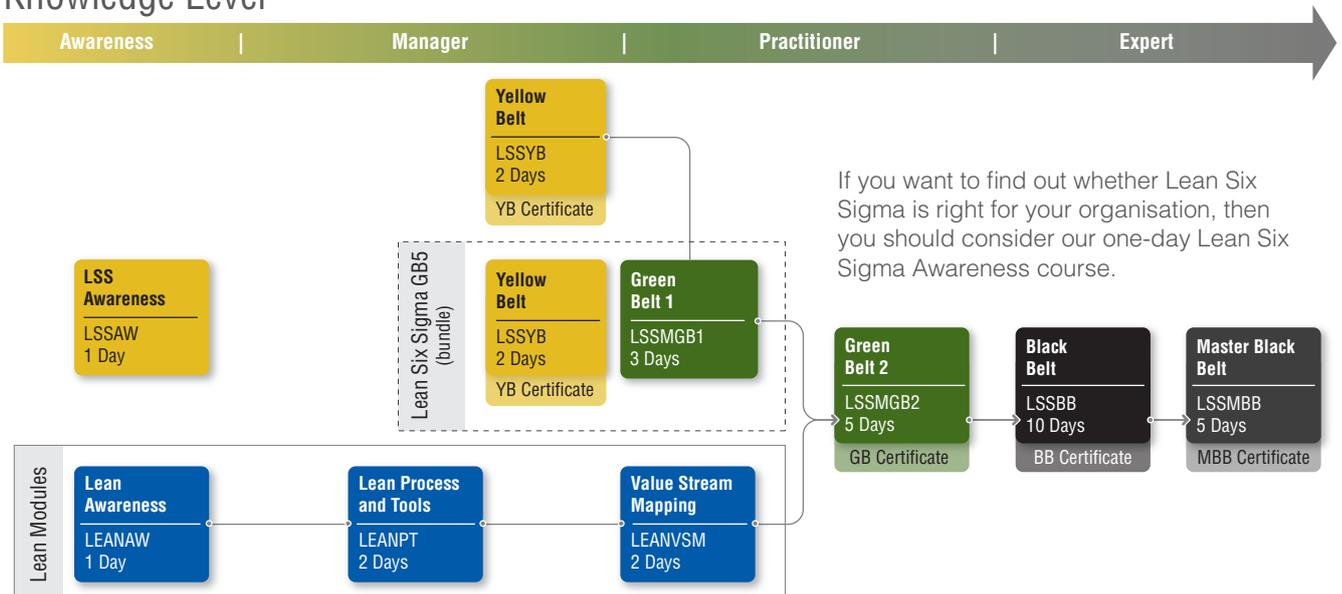
Working with individuals or organisations, we consider all relevant aspects of a deployment from; culture and maturity levels - to market environment and available human capital, to ensure our customers can maximise the return on their investment in Lean Six Sigma.

## Planning your certification

To begin your certification, first select either the Lean or Lean Six Sigma route. Following the initial five days' training, you will progress to our Practitioner Green Belt course. Once you have completed the Green Belt certification you can decide whether to continue to Black Belt certification.

For both Lean Six Sigma Green Belt and Black Belt, you must complete a project on your return to work. Completion and assessment of this project will allow you to achieve full certification.

## Knowledge Level



## Lean Six Sigma Consultancy for Organisations

The QA approach emphasises the importance of demonstrating a Business Case for customers investing in Lean Six Sigma training and we offer a range of additional consultancy services including:

- Project coaching and mentoring
- Knowledge transfer and capacity building programmes

Our expertise is available to support new Lean Six Sigma practitioners in the early stages of their Lean Six Sigma journey, beyond regular classroom training, with a focus on project work and the delivery of tangible business results.

### Organisations using QA as Lean Six Sigma learning partner:

Banking and Insurance, Financial Services, Telecommunications, Media, Public Sector, Healthcare, Legal and Information Services, Transport, Logistics and Distribution, Retail and Consumer Goods, Industrial Organisations, Consultancies, Training and Education providers.

For further information on any of the courses, including dates and pricing, please visit [www.qa.com/sixsigma](http://www.qa.com/sixsigma)