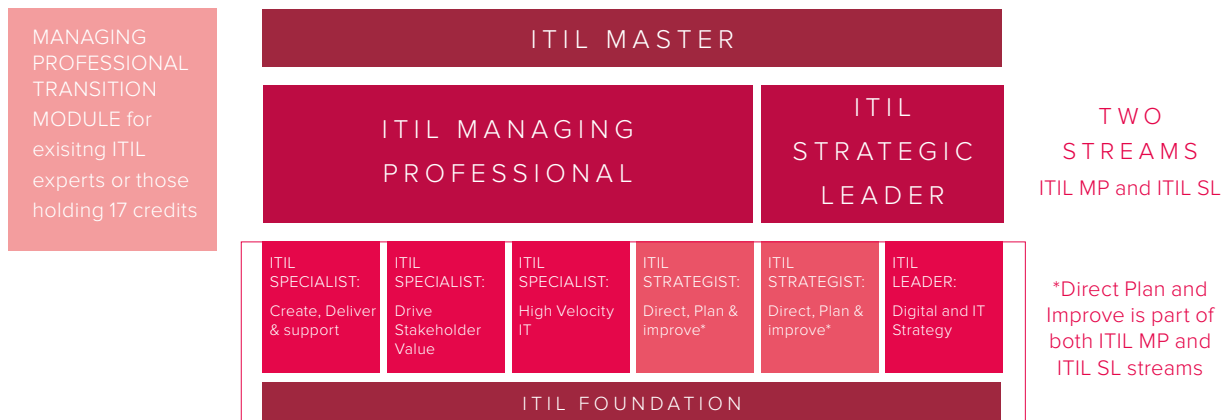


ITIL 4 has been designed to help organisations meet the increasing demand from the current complex digital environment. ITIL is a professionally recognised certification scheme and provides comprehensive, practical and proven guidance for establishing a service management system, providing a common glossary of terms for businesses using IT enabled services.

ITIL 4 provides a clear capability model and aligns to your business strategy and customer needs. It expands previous versions by providing a practical and flexible basis to support your organisation on your journey to the new world of Digital Transformation. It provides an end-to-end IT/digital operating model for the delivery and operation of tech-enabled products and services - and enables IT teams to continue to play a crucial role in wider business strategy.

The ITIL® 4 certification scheme



- Designation achieved once completed all relevant examinable modules in each stream
- Examinable modules towards ITIL Managing Professional and ITIL Strategic Leader
- Examinable modules applicable to both ITIL Managing Professional and ITIL Strategic Leader
- Transition module for v3 ITIL Experts or those with 17 credits or more, to gain ITIL Managing Professional designation



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*Certifications above Foundation level are not available until H2 2019.