BUILD BETTER SYSTEMS.
Preparing businesses for tomorrow’s challenges.

We understand modern business is always on the move and to stay ahead requires a combination of rapid business change and an understanding of the latest frameworks, software and industry best practice.

Whether ensuring new systems meet requirements, reviewing existing processes, or making sure products and software are fit for purpose, successful Business Systems Development can make a real difference.

At QA we’ve developed one of the widest training portfolios in Business Systems Development. Our experts work with the biggest names in the industry to help you get ahead, and stay ahead.

In a survey independently audited by BCS, The Chartered Institute for IT, more people stated that they would recommend QA for their training over any other company.

Training Survey, November 2015 (482 Sample Size)
Whether following a certification path or just looking to improve understanding of IT architecture, QA can provide the skills you need. Start with our introductory courses and move up to gain industry recognised qualifications. Many of our courses are available as part of our public schedule, or through bespoke onsite programmes.

Choose the course or certification path that’s right for you:
• Business Analysis
• Solutions Development
• Software Testing
• Enterprise & Solution Architecture
• Lean Six Sigma
Effective business analysis facilitates accurate identification of business needs to help find the most appropriate solution for the business area under investigation.

As a Business Analyst, you require the skills to support business change, whether through business process improvement, business area investigation, strategic alignment or the implementation of a new IT system. You need the toolkit to engineer and plan requirements, identify and manage stakeholders and model business processes.

So whether you need a certification or are looking for a specific course, our range of Business Analysis courses will equip you with the skills you require.

QA offer a full range of Business Analysis courses, from BCS certification paths to the QA authored Practical Business Analysis courses outlined below.

**PRACTICAL BUSINESS ANALYSIS**

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As a QA Authored course, Practical Business Analysis includes the flexibility of a course that is not constrained by a syllabus imposed by an awarding body, while covering topics seen by both the BCS and IIBA as essential for effective Business Analysis.

Practical Business Analysis includes references to working on Agile projects. It's easy to tailor to your business requirements, and is ideal to deliver as a programme dedicated to your business.
For Business Analysts the BCS certification path offers a structured development route to help you gain the skills you need throughout your career. Turning driven professionals into expert problem solvers providing top level value to their business and maximising opportunities for identifying and implementing change.
The diploma is designed to offer the flexibility to develop skills in the key areas of your role. The certification path consists of two mandatory courses, plus one knowledge-based course and one practitioner course, followed by the oral examination. We also offer a workshop to help delegates prepare for the oral examination.
The BCS Advanced International Diploma in Business Analysis is a new certification designed to answer the question asked by holders of the BA Diploma – ‘What’s next for my Professional Development?’

With the introduction of the new BCS Advanced International Diploma in Business Analysis, Senior Business Analysts can continue their Professional Development and gain recognition for their expertise. To obtain the Advanced Diploma you need to hold the BCS International Diploma in Business Analysis, take four courses and pass the exams, and evidence your contribution to the Business Analysis community.

Before attempting the individual courses, it is recommended that you have a minimum of 5 years' BA experience, but you do not need to hold the BA Diploma.
The Solutions Development Diploma is accredited by the BCS. Its aim is to provide those involved in enterprise software engineering with the skills and knowledge appropriate to today’s demanding software challenges. The Diploma modules are focused on explaining commonly accepted best practices and widely adopted methods and techniques, which are at the same time independent of any specific products and technology vendors.

To gain the Solutions Development diploma, candidates must pass 4 written exams and be successful in an oral interview conducted by the BCS. The written exams required include: the 2 x core courses, plus 1 x knowledge–based course, and 1 x practitioner course.

Once the 4 written exams have been passed, the candidate can apply to sit the oral examination. QA offers an oral examination workshop day, which prepares candidates for the interview. The workshop day is not compulsory, but is highly recommended.
SOFTWARE TESTING

Software Testing is a key part of the development process for products and services. Having the skills to confidently provide your organisation with an understanding of whether software meets requirements, and an objective view of any risks, is essential to success.

Our courses give you an in–depth understanding of the different types of testing, and highly practical knowledge of techniques and tools that can be used. Our Software Testing certifications are available in Foundation, Intermediate and Advanced levels, to support your requirements through every stage of your career.

CERTIFICATIONS

FOUNDATION
- BCS ISTQB FOUNDATION CERTIFICATE SOFTWARE TESTING
  3 DAYS
- ISTQB AGILE TESTER FOUNDATION LEVEL EXTENSION COURSE
  2 DAYS
- ISTQB COMBINED SOFTWARE TESTING FOUNDATION AND AGILE EXTENSION
  5 DAYS

INTERMEDIATE
- BCS SOFTWARE TESTING FOUNDATION AND INTERMEDIATE
  5 DAYS
- BCS SOFTWARE TESTING INTERMEDIATE
  3 DAYS

ADVANCED
- CERTIFIED AGILE TESTER
  5 DAYS
- ISTQB ADVANCED LEVEL TEST MANAGER CERTIFICATE
  5 DAYS
- ISTQB ADVANCED LEVEL TEST ANALYST
  4 DAYS
ENTERPRISE & SOLUTION ARCHITECTURE

We offer a comprehensive range of IT architecture courses, from a fundamental understanding of concepts, through to their practical application. All our courses are fully accredited and include exams which enable delegates to achieve the most sought-after qualifications within IT architecture. As a result QA is a leader in Enterprise Architecture training, delivering to an increasing number of delegates in all three course areas.

The Open Group
The Open Group Architecture Framework (TOGAF®) is used to develop an enterprise architecture and operating an effective architecture practice. ArchiMate® is a notation specifically designed for the modelling of Enterprise, Solution and Domain Architectures.

BCS
The Intermediate and Practitioner Certificates in Enterprise and Solution Architecture is part of the Solution Development and Architecture portfolio of BCS training. It sits comfortably besides The Open Group courses, by providing a more detailed insight into the main architectural concepts.
Lean and Lean Six Sigma are effective frameworks to help organisations achieve breakthrough process improvement and operational excellence.

QA’s Lean and Lean Six Sigma courses will enable delegates to apply these methods and tools and to make a real difference to business performance and customer satisfaction.

QA’s Lean Six Sigma framework is designed specifically for service and technology organisations; our training, coaching and consultancy services are proven to help delegates drive change and continuous improvement and demonstrate a real return on investment.
We are experienced
We deliver 50% of the UK’s business analysis training in the UK.

94% of attendees on our BSD courses rate our instructors knowledge as excellent.

90% of BSD attendees said their training was a worthwhile investment in their career development.

Accreditation by professional bodies, including BCS, guarantees that you’ll receive high-quality certification.

We have the UK’s biggest network of training centres, so you have more dates and locations to choose from.

Our courses are available online or in the classroom, so you can learn at a time and place that suits you.

We have insight from the end-user community, so understand how to apply theory and technology in the real world.

We offer the widest range of complementary courses to help you make the biggest impact on the performance of your business.

We keep at the forefront of emerging technologies and host regular free seminars to keep you at the cutting edge.

At QA we work with the leading international bodies and frameworks to help set the standard in Business Analysis training.
Experts in Business Systems Development.

We work with leading names in the tech industry to build courses that bring you the most innovative techniques.

All of our experts have industry experience, and form the largest directly-employed team of its kind in Europe. Having this pool of expertise means that we understand how to apply techniques to your job once your training has finished.

WE HAVE OVER 50 TRAINERS DEDICATED TO TEACHING BUSINESS SYSTEMS DEVELOPMENT
What our customers think.

Excellent in every way.
BCS Foundation in Business Analysis course feedback

Fantastic approach to delivery, highly effective given the volume of course content, thank you very much.
TOGAF Level 1 & 2 course feedback

The trainer was very inspiring. I leave in confidence that I can apply the framework to my area.
Lean Six Sigma Green Belt course feedback

94% said the QA trainer’s knowledge, delivery and experience helped them learn more effectively
90% found the examples presented helped them to understand the technical concept
90% said their BSD training was a worthwhile investment in their career development
PROVIDING TRUSTED TRAINING ACROSS BOTH PUBLIC AND PRIVATE SECTORS

WHAT WE OFFER

WHAT OUR CUSTOMERS THINK

WE ARE EXPERTS
Let us help you start your learning journey today

SPEAK TO ONE OF OUR LEARNING ADVISORS

0345 074 7978

VISIT

QA.COM/BSD

or drop in to one of our national centres.
For a list of our courses, please visit

QA.COM/BSD